

What does Caroline Chisholm offer?

At the Caroline Chisholm Society, mothers and families will always have someone who listens, has time, a peaceful environment, confidentiality, no pressure and someone who is sensitive to your needs.

We offer

- pregnancy counselling and support
- material aid, and
- family support

All our services are provided by qualified and professional workers.

How do you access our services?

If you are a pregnant woman or a family with a child under school age, please contact us during business hours and ask for the duty worker.

The duty worker provides information, support and referrals including to ChildFIRST intake. If you are eligible for our services, an appointment can be made for you.

How do you provide feedback?

Contact us during business hours and ask for the privacy officer.

How can you help us?

To meet our clients' needs, funding and donations of goods are received from government, philanthropic organisations and families. Please contact us to offer to help.

Pregnancy and family support, for you and your family

For free and confidential information, support and referrals ask for the duty worker on:
(03) 9370 3933
1800 134 863 (Country Victoria)



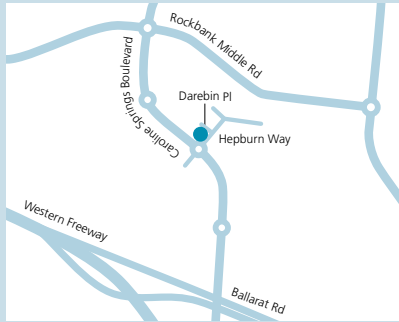
Caroline Chisholm Society
PO Box 3302 Caroline Springs VIC 3023
T: (03) 9370 5122
W: www.carolinechisholmsociety.com.au
E: secretary@carolinechisholmsociety.com.au



Where can I get help?

(03) 9370 3933 or
1800 134 863, if you are in country Victoria

Caroline Springs



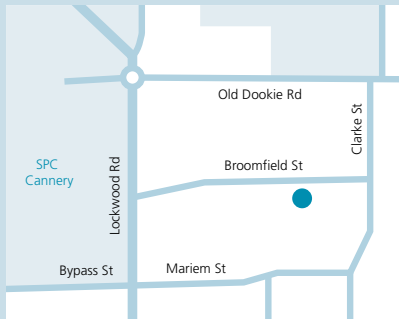
1 Darebin Place
Caroline Springs
VIC 3023
(03) 9370 5122

Moonee Valley



41 Park Street
Moonee Ponds
VIC 3039
(03) 9370 5122

Goulburn Valley



16 Broomfield St
Shepparton
VIC 3630
(03) 5821 0826

What help is available?

The Caroline Chisholm Society supports pregnant woman and families who have a child under school age.

Pregnancy counselling and support

- general counselling and support for families in person or over the telephone,
- pregnancy counselling including pregnancy loss and grief counselling that is respectful, compassionate and empowering,
- referral to maternity services including support with maternal nutrition, breastfeeding, child development and sleep and settling, and
- referral to other services where needed.

Material aid

- goods and services especially quality pre-loved baby equipment, bassinets and high chairs, and
- other emergency relief to help ease pressure on our clients.

Family support

- assessment, planning and action as part of ChildFIRST for families and children at risk of entering or re-entering the child protection system,

- support services for families including case management either in the home or in the office,
- housing support including advocacy with landlords and government and assistance with public housing applications, and
- social support including mentoring support and peer groups that encourage parents to be child centred and family focused as they tackle common challenges such as parenting strategy, challenging behaviours and postnatal depression.

